



Thursday, February 13th, 2025 | 8:00 a.m. to 9:30 a.m.

Hybrid Meeting

Physical –UWDC Community Room: 1314 Teasley Lane, Denton, TX 76205

Virtual – Zoom Video Conference Link Attached in Email

Agenda:

I.	Welcome & Introductions	Chair/Co-chair	3 min.
II.	December Meeting Minutes	Chair/Co-chair	3 min.
	• VOTE – Approval of Meeting Minutes		
III.	Data Dashboard	Evelyn Sutton	10 min.
IV.	Strategic Plan: Community Engagement & Collaboration: Building Strong Partnerships	UWDC & DCHC Olivia Williams & Elena Shehan	25 min.
	• Strategy: To emphasize discussions with policy makers, potential funders, and identify sustainable funding sources.		
V.	FindHelp Quarterly Report	Alex Reed & Courtney Douangdara	15 min.
VI.	Workgroup Report Highlights (inside packet)	.	10 min.
VII.	Backbone Support Highlights (inside packet)	UWDC	10 min.
	• Denton County Housing & Homelessness Leadership Team	Olivia Williams	
	• Denton County Behavioral Health Leadership Team	Shelby Redondo	
	• Denton County Workforce Success Leadership Team	Shelby Redondo	
VIII.	Public Comment	Chair/Co-chair	5 min.
IX.	New Business	Chair/Co-chair	3 min.
X.	Adjourn	Chair/Co-chair	1 min.

Next Meeting Date:

Thursday, April 10, 2025 | 8:00 a.m. to 9:30 a.m. | Hybrid Meeting

Physical – United Way of Denton County, 1314 Teasley Lane Denton TX 76205

Virtual – Zoom Video Conference Link Attached in Email





Denton County Housing & Homelessness Leadership Team

8:00 AM Thursday, Dec. 12, 2024

Hybrid Meeting

Welcome and Introductions

Dani Shaw opened the meeting and approved the August and October meeting minutes, Dale Tampke moves for approval, Stephen Coffey seconds. Motion carries.

Nominating Committee

The committee brought by law updates for discussion: adding an option for an appointee proxy, which would be limited to attending two of the six meetings in the 12-month period. Also discussed, proposed quorum changes from simple majority plus one to ten appointees present to increase business continuity.

The committee presented their recommendations for the 2025 and 2026 co-chair and secretary positions. Jill Adams, Lewisville ISD approved as co-chair and Michelle Horridge, Flower Mound Police Department, approved as secretary.

Data Dashboard

The presentation focused on Diversion data and this data point originates from the Coordinated Entry assessment. The data from the ISD section indicates the families that are at imminent risk of experiencing homelessness and approaches to address these situations can be considered for diversion. The number of people housed has increased in October and November and credit was given to the Housing Crisis Response System, case managers, and the landlord engagement manager collaborating effectively.

Suggestion from the room to highlight the data that indicates the system is working and where efforts need to continue.

Diversion & Prevention: Expanding Efforts

The healthcare workgroup, Isabel Rodriguez and Julie Wright presented on the progress of the workgroup in its efforts to identify next steps towards a medical respite solution. They explained the four types of respite models considered that vary in scope from primary care



to comprehensive integrated care of both behavioral and physical health. The data for the hospitals in Denton County shows the cost is \$30M annually for medical care for those that are facing housing instability (housed, unhoused, sheltered, unsheltered, insured and uninsured). It was identified that 80% of the cost was by HCA, Medical City likely due to their trauma level care. The accomplishments of the group include increasing hospital participation, working with Texas Health Resources to collaborate data sharing agreements, and implementing a pilot using Find Help, an existing data infrastructure that is also HIPPA compliant, to provide continuity of communication between Health Services of North Texas and Our Daily Bread.

Diversion workgroup, Daphne Houston, presented on the progress and direction for the workgroup. Texas Homeless Network piloted a Vacancy Reporting project to improve effectiveness and efficiency of the housing priority list utilization. The pilot seeks to identify agencies' program vacancies for their respective housing programs (permanent supportive housing, rapid rehousing, tenant based rental assistance, etc...), share the vacancies with the Coordinated Entry Manager who will work towards ensuring priority standards are executed when persons are being housed. This roll out will improve diversion practices at multiple points of interaction. The recommendation for continued training resources for agencies to enhance their diversion practices, improved use of the diversion track for data collection and analysis, and development of a diversion impact report for 2025.

Workgroup Report: Cross Care Collaboration Recommendations

This workgroup is a joint effort of both the Denton County Behavioral Health Leadership Team and the Denton County Housing & Homelessness Leadership Team. It's comprised of 30 entities that were tasked with updating the SIM map, identifying the resources and gaps at each intercept, and prioritizing the next steps in building out the continuum of care that would benefit the population experiencing mental health crisis and their interaction with the resources at each intercept. The prioritized gaps were found at 0,1, and 4, and the group recommendations are 1. Extended Observation Unit, 2. Increase collaborative capacity through facilitator support and data infrastructure investment, 3. Continuation of workgroup into 2025.

The recommendations were presented and approved by the Denton County Behavioral Health Leadership Team in November 2024, and by the Denton County Housing &



Homelessness Leadership Team in the December meeting. Terry Widmer moves for approval, Bobbie Mitchell seconds. Motion carries.

Backbone Support

Housing & Homelessness. Landlord Engagement improved referral form process which increased referrals from agencies by 50%. Spring 2025 intern pilot to support Our Daily Bread with intake, coordinated entry assessments, and goal setting is in place and will benefit the data collection. Point in Time Count need for volunteers and donations is underway. The request of the appointees is to make a purchase from the Amazon wishlist, set up a donation box at their place of business, and/or share the opportunities with their network.

Behavioral Health. Approved the Cross Care Collaborative recommendations and the draft strategic plan was presented and will be updated for the January meeting. The leadership team will celebrate the 10-year anniversary in 2025, and early discussions are in place for planning the commemoration.

Workforce Success. The Economic Mobility Program manager was hired and started Dec 9th, he will support the VITA tax season and the expansion of the economic mobility efforts year-round. VITA partnerships with Find Help to increase accessibility, plus WIC, TAFB, Workforce Solutions, and Goodwill to increase taxpayer participation. Job Skills workshop rescheduled from December to February.

Public Comment

Denton Community Shelter Advisory Committee Letter was presented by committee chair, Louis Korom. The letter requested discussion from the Housing & Homelessness Leadership team in efforts to gain support for financial support of the shelter operations, investment in a coordinated system to track individuals being transported to the shelter by municipalities, and development of local tools for municipalities to tailor solutions for those that are housing insecure in their own community.

New Business

Adjourn. Meeting adjourned at 9:40AM

Next Meeting Date: Thursday, February 13, 2025 | 8 AM to 9:30 AM | Hybrid Meeting



Physical: United Way of Denton County, 1314 Teasley Lane, Denton, TX 76205

Virtual: Zoom Video Conference, link attached in email and calendar notification



CROSS CARE COLLABORATION: FEBRUARY 2025

CHAIR(S): LANDON DICKESON

OBJECTIVE & GOALS 2023-2025:

- ✓ *Update local Sequential Intercept Model map*
- *Educate key stakeholders on system processes*

Meeting Summary

This group is currently in the knowledge-gathering phase, identifying gaps in the current system as it relates to the unhoused population and determining what can be done on a local level to address these gaps.

Short Term Action Items

- Data Subcommittee: gathering variables to complete cost benefit analysis for an Extended Observation Unit.
- Resource Subcommittee: updating SIM map monthly and building out a resource map to identify prevention resources available.

Accomplishments

- Both DCBHLT and DCHHLT approved recommendations to continue work
- Acquired two additional co-chairs, Kaitlyn Russell, LPC (UBH) and Alessia del Monte, Denton County Courts

Concerns

- Data Sharing needs across sectors
- Community discharge planning across sectors growing need
- Proposed state legislation, HB2069: Parent's right to intervene in emergency detention of a child

Next Meeting Dates

New cadence:

Thursday, March 6, 2025; (Meets the first Thursdays of each month; with exceptions of holidays)

11:30 AM- 1:00 PM Hybrid: UWDC office and Zoom

Full group meets every even month/ Subcommittees meet every odd month



Healthcare: JANUARY 2025

CHAIR: ISABEL RODRIGUEZ

OBJECTIVE & GOALS 2023-2025:

- *Increase access to healthcare services for people experiencing homelessness*
- *Increase community resources for healthcare workers*
- *Identify data points from participating organizations and agencies in Denton County*

Meeting Summary

The workgroup discussed next steps in medical respite planning considering data needs to support priorities. Briar Deen, Texas Health Resources, provided data from the DFW Hospital Council

Short Term Action Items

- Continue to work with agencies and medical providers for healthcare needs assessment
- Continue to identify stakeholders and build membership
- Define priorities for 2025 based on both hospital data and agency data for medical needs

Accomplishments

- Welcomed Dr. Gere' Feltus to the team
- Connected UBH to Our Daily Bread to work on improving the communication sharing process

Concerns

- The gap in available healthcare services for people experiencing homelessness and unmet health needs are a growing concern for agencies.

Next Meeting Dates

- First Tuesdays, monthly excluding holidays
- March 4th, 2025; Zoom



DATA Workgroup: FEBRUARY 2025

CHAIR: STEPHEN COFFEY

OBJECTIVE & GOALS 2023-2025:

Identify ways to integrate data support for other HHLT workgroups to advance funding and advocacy efforts

Meeting Summary

There are currently 580 households actively experiencing homelessness on our Housing Priority List. The 580 total number breaks down into:

42 families	28 Veteran households
538 individuals	173 households experiencing chronic homelessness
18 fleeing domestic violence	

Denton County school districts' data was updated in March 2024. The two largest school districts reported the following:

Denton ISD: 439 students (Dec 2024)
Lewisville ISD: 903 students (Dec 2024)

Housing intervention prioritization breakdown:

Diversion Services: Households (16.6%; 96)
Rapid Rehousing Intervention: Households (49.8%; 289)
Permanent Supportive Housing Intervention: Households (33.6%; 195)

The workgroup discussed how to call out system accomplishments through the data dashboard.

Short Term Action Items

Update wording and order of Denton County Homelessness Data Dashboard

Accomplishments

Concerns

Next Meeting Dates

March 5, 2025: Zoom



Diversion: FEBRUARY 2025

CHAIR NAME: DAPHNE HOUSTON

OBJECTIVE & GOALS 2023-2025:

- *Implement and support Diversion workflow in HMIS for agencies*
- *Identify and apply for additional funding sources to expand Diversion efforts*
- *Increase community dollars sourced for Barriers Fund*

Meeting Summary (provide meeting date and items discussed during meeting)

This group is in the data collection phase, identifying how existing funding is being spent on diversion efforts. The goal of the group is that this data will establish a baseline to support funding expansion and resources for diversion efforts.

Short Term Action Items

- Utilize the Vacancy Reporting Plan to establish a pathway for Diversion data collection
- Using the monthly data dashboard as a guide for goal setting for the 90-100 persons that score for diversion services

Accomplishments

- Established priorities for 2025: identifying funding resources, diversion categories, integration of Barriers Fund to goals

Concerns

- Availability of flexible funds to support diversion problem-solving efforts.

Next Meeting Dates

Zoom- 2nd Wednesday of each month at 2pm



Denton County Homeless Coalition: JANUARY 2025

CHAIR: ELENA SHEHAN

OBJECTIVE & GOALS 2023-2025:

- *Expand agency participation in PIT Count*
- *Strengthen education on housing efforts*
- *Increase funding to support housing stability*
- *Increased access to information*

Meeting Summary

In the January meeting, we discussed PIT count updates and assembled PIT incentive bags. There was a call for a committee to reconvene the Coordinated Entry Steering Committee and determine how the Coalition participates. There was a call for a committee to explore the Coalition to become a 501c3. Legislative Advocacy invited members to its first lunch and learn.

Short Term Action Items

- PIT data reveal planning
- Set committee meetings for both CEPE and Nonprofit exploratory discussions

Accomplishments

- PIT volunteer registrations hit 182; the most tracked to date
- Launch of inaugural Legislative Advocacy Lunch and Learn, Feb 7, noon-1pm

Concerns

- Continue to focus on volunteer stewardship

Next Meeting Dates

Meets monthly on the last Wednesday of each month, alternating between UWDC and Next Steps in Lewisville.

February 26th: Lewisville- @ Next Steps in Lewisville



January 2025 Backbone Support Updates:

Denton County Housing & Homelessness Leadership Team

- Point in Time Count execution success for Denton County
- Launched the intern partnership Our Daily Bread for Spring semester to place eight interns at the shelter to complete intake, coordinated entry assessments, and goal setting.

Denton County Behavioral Health Leadership Team

- Starting to discuss the 10 year anniversary of DCBHLT planning
- Approved Deputy Chief Douglas Lee as co-chair

Denton County Workforce Success Leadership Team

- VITA hired an Economic Mobility program manager that will oversee VITA during the tax season and continue to expand the mobility efforts year-round.
- VITA launched 8 sites in January and is performing ahead of last year's measures